

Heat Pump

- Pairing Instructions



Pairing your Emerald All-In-One Heat Pump with the Emerald app is easy. Follow these step-by-step instructions to get started:

1. Download or open the Emerald app

- If you haven't already, download the Emerald app from your device's app store.
- Open the app and log in to your Emerald account or create one if you haven't already.

2. Press the (+) button then 'Add Product'

- On the Emerald app's home screen, tap the "+" button to start the device pairing process.
- Select "Add Product" from the options presented.

3. Choose your pairing mode

- You have two pairing modes to choose from:
 - Bluetooth mode (recommended): For a more secure and straightforward pairing process.
 - AP mode: Use this if you encounter issues with Bluetooth mode or prefer an alternative method.

4. Ensure you're connected to a 2.4GHz Wi-Fi network

- Make sure your mobile device is connected to a 2.4GHz Wi-Fi network, as the Heat Pump does not support 5GHz.
- Ensure you have entered the correct Wi-Fi network password.

5. Prepare the Heat Pump

- Confirm that the Heat Pump is powered on and the controller's display is lit up.
- If the lock icon is displayed on the screen, hold the power button for 5 seconds to disable the child lock.

6. Activate Pairing Mode

- Bluetooth mode: Press both the 'Power' and 'Temp Up' buttons on the Heat Pump for 5 seconds to enter pairing mode.
- AP mode: Press both the 'Power' and 'Temp Down' buttons on the Heat Pump for 5 seconds to enter pairing mode.

7. Confirm Wi-Fi Symbol

- Check the top right corner of the Heat Pump's display. You should see the Wi-Fi symbol flashing, indicating that it's in pairing mode.

8. Follow the prompts

- Return to the Emerald app on your mobile device and follow the on-screen prompts to complete the pairing process.

9. Select the model number

- Choose the correct model number for your Heat Pump from the options provided in the dropdown menu - this can be located on the side of your Heat Pump.

10. Scan the Serial Number

- Locate the Serial Number on the side of your Heat Pump and use the app's scanner to capture it.

11. Enter the install date

- Enter the date of installation.

Congratulations! Your Emerald All-In-One Heat Pump is now successfully paired with the Emerald app. You can now remotely control and monitor your heat pump's settings.